

Instruction on How to Fill out Application for Rental and/or Utility Assistance

Thank you for reaching out to us.

Due to the current status of COVID-19, we will not be accepting in person applications at this time until further notice.

All rental and utility assistance applications will only be accepted electronically via email.

Please note we do not currently offer emergency assistance.

The benevolence application is a process and there is no guarantee or implied guarantee that Pilgrim Rest will grant the desired request.

The maximum benevolence gift can be up to \$500.00, however that amount is not guaranteed.

Failure to complete the application will result in the application not being able to be reviewed for assistance.

In addition, we will not issue a check in the name of any applicant, under any circumstances.

The person applying for assistance name must be on the lease or utility bill.

INCOMPLETE APPLICATIONS WILL NOT BE ACCEPTED, SO PLEASE ANSWER ALL OF THE QUESTIONS.

Please be sure to include the following documents to ensure you have a completed application.

1) Completed and signed the 3-page application.

This is the application: <https://pilgrimrestphx.org/assets/files/BenevolenceApp.pdf>

2) A copy of the applicant's current photo ID.

3) If you are applying for rental assistance, then a copy of CURRENT LEASE or either your 5/10/15/20/30 Day notice must be included.

4) If you are applying for utility assistance, then a copy of your CURRENT UTILITY BILL must be included.

5) Please email your completed application to familyservices@pilgrimrestphx.org

If we can assist you, then someone will contact you no later than Friday by 12pm (noon).

If you do not receive a call from us by that time, then it means we were not able to assist you currently; however, you are more than welcome to reapply again.

Please note you will have to resubmit another completed application with the proper documentation.

Are you applying for assistance with your APS and/or Southwest Gas bill or do you need assistance with Utility Deposits?

We have received a crisis bill grant which offers limited income customers based on current federal poverty guidelines assistance.

If you meet this requirement and need assistance with these items, please follow the steps above for completing an application, and you will be contacted and provided a prescreening to see if you may qualify for this program.

Additional resources may be found at:

<https://211arizona.org>

<http://findhelpphx.azurewebsites.net>

Be blessed,

Family Services

familyservices@pilgrimrestphx.org